

ONLINE BACKUP | software service

The easiest way to backup desktops and laptops – local or remote



Gartner estimates that at least 20 percent of users lose data annually due to hardware failure, theft, user error, or viruses. For many companies, growth in the number of mobile workers and distributed locations create an increasing challenge for IT to safeguard critical company data. Although data loss can be devastating to a company's finances and productivity, end users are relied upon to back up their data which can be time-consuming, complex, and difficult for IT to control. This makes having a reliable and cost effective data backup solution critical to the success of your business.

The Everdream Online Backup software service is part of the Uptime Services Suite, on-demand software and managed services designed to work together to keep your desktop and laptop PCs up and running by providing ironclad protection against security breaches, hackers, and lost data.

Get the Highest Level of Data Loss Protection

The Online Backup software service automatically backs up desktop and laptop data to a highly secure offsite data center powered by Iron Mountain, saving your organization time and money while providing you absolute peace-of-mind.

Advantages

- > Maximum data security
- > Rapid deployment
- > Centralized management and reporting
- > Easy no-VPN access
- > Flexible, automated backup options

SAFEGUARD CRITICAL DATA

The failure to safeguard critical data can be financially devastating to your company. Everdream Online Backup ensures that data is backed up and completely protected, reducing the costs and downtime inherent in losing critical corporate information.

Advantages

- > All data backed-up from desktops and laptops is protected in Iron Mountain's fully redundant offsite data storage facilities that feature mirrored server pairs.
- > Data is transmitted using state-of-the-art 128-bit AES encryption—the same secure, reliable standard that financial institutions use for electronic transactions.
- > Advanced data retention policies provide additional data security:
 - > Up to 10 versions of each file can be saved.
 - > Files deleted by users are retained for 90 days.
 - > Files deselected by users from their backup list are retained for 7 days.

Everdream Online Backup delivers a single view of backup status throughout the company, desktops and laptops - local or remote.

everdream CONTROL CENTER							Home Profile Help Resources Sign Out
							Mark - Fremont, CA
Assets	Deployment	Service	Reports	Administration			
Assets > Search Results							
Displaying 8 assets							
< Prev Next > Search Again Refine Search Save This Query Export to Excel Summary View Search Criteria							
Asset #		Windows User Name	Last Connected (GMT-08:00)	Last Backup (Local Machine)	Online Backup Size		
1	1155966701	View Edit	mjankexp	Jun 12, 2007 08:05 AM	Jun 12, 2007	19.03 GB	
2	1185150001	View Edit	jeffhoward	Apr 26, 2007 01:58 PM	Jun 21, 2007	34.55 GB	
3	1185771810	View Edit	myager	Jun 22, 2007 11:10 AM	Jun 22, 2007	36.2 GB	
4	1198296701	View Edit	dwehara	Jun 22, 2007 11:01 AM	Jun 20, 2007	21.53 GB	
5	1202527001	View Edit	ryim	Apr 26, 2007 02:20 PM	Jun 15, 2007	9.34 GB	



OPTIMIZE IT RESOURCES

IT personnel can spend days installing, configuring and deploying their backup solution. Then they spend hours each week on management, reporting and end-user support of their solution. Everdream Online Backup conserves critical IT resources by reducing the time spent on deployment and continues to save time each week through centralized management and reporting.

Advantages

- > Silent deployment enables IT personnel to remotely deploy the backup service to all end-users quickly and easily.
- > A centralized management and reporting console with a single logon into a single application is used to manage all desktop and laptop backups.
- > Desktops and laptops that are behind on backups can be easily identified by user or machine name.
- > Delayed or missing backups can be jump-started from the management console.
- > An intuitive interface enables user-initiated file restores to occur without assistance from IT support staff.

MINIMIZE NETWORK IMPACT

Backups can bring a company’s network to a standstill. The problem is worse for mobile users that backup through a VPN connection. Everdream Online Backup is optimized to conserve network resources for both corporate and mobile users without the need for a VPN or corporate network connection.

Advantages

- > Data compression reduces transmission and storage needs.
- > All backups are automatically “check-pointed” so that interrupted backups will restart where they left off when Internet connectivity is restored.
- > Only an Internet connection is required to backup or retrieve data – a VPN or corporate network connection is not needed.

AUTOMATE THE BACKUP PROCESS

Most backup solutions burden the end-user with complex and time-consuming tasks to correctly backup their data without error. Everdream Online Backup removes that burden to increase end-user productivity and minimize system down-time.

Advantages

- > Backups are run in the background while the user works, with no user action required.
- > Automated scheduling and execution forces backups to execute nightly, weekly, after business hours or even at system power-down.

FLEXIBLE BACKUP OPTIONS

Everdream Online Backup features flexible deployment options that can be mixed and matched as needed for different users and groups, or standardized across the entire company.

Deployment Option	Files Backed Up	Can Add or Delete Files from Backup	Key Benefit
Select Data Backup	Standard ¹	No one	Most cost effective
Flexible Select Data Backup	Standard ¹	End-User	Maximum flexibility
Complete Data Backup	Expanded ²	No one	Maximum data protection

¹ Standard includes data files in My Documents, Favorites, Desktop, and all PST files.

² Expanded includes data files on the system regardless of their location, except those files with certain extensions (e.g. MP3, MPEG, MOV and similar) which are excluded from the backup.

Technical Requirements

- > No server infrastructure required
- > No VPN connections required
- > Internet connection (56K or faster)
- > Internet Explorer 5.5 and above
- > Supported operating systems: Windows 2000 and XP
- > Requires min 50MB disk space and 64MB RAM

Powered by Everdream’s Management Platform

Everdream Online Backup is just one of Everdream’s services which are powered by its industry-leading on-demand desktop management platform and its client-based agent architecture. Everdream’s multi-tenant platform delivers the latest capabilities to customers through a centralized, web-based management console at a fraction of the cost and time it takes traditional software vendors. It operates in a fully redundant SAS-70 Type II compliant data center, maintaining system and network security at all times.

For more information on the Everdream Online Backup service, visit us at www.everdream.com.



6591 Dumbarton Circle, Fremont, CA 94555

Tel 888.307.7299 Fax 510.818.5510

www.everdream.com

Everdream and related Everdream Corporation logos are registered trademarks of Everdream Corporation. Copyright©2007 Everdream. All rights reserved. All other company, product and brand names are trademarks of their respective owners.